

A Turnaround Service for Homes Under Pressure

Commissioner Brief — operational turnaround for homes in special measures or facing enforcement action

THE PROBLEM THIS SOLVES

When a commissioned home is in special measures, subject to enforcement action, or simply stuck at Good with no credible route to Outstanding, the statutory responsibility for those residents sits with you. Lantern OSTK Services assumes operational control and deploys the Outstanding Toolkit methodology from day one — protecting residents and restoring the CQC trajectory, without requiring a change of ownership.

WHAT YOU GET

Day 1

OPERATIONAL CONTROL ASSUMED

4-6 wks

TYPICAL TIMEFRAME TO VISIBLE IMPROVEMENT

30+ yrs

SOUTH WEST LA AND ICB RELATIONSHIPS,
EXTENDING NATIONALLY

ENGAGEMENT MODELS

- Management contract — Lantern operates, ownership unchanged
- Co-commission — shared oversight with the local authority or ICB
- Acquisition — where the owner wishes to exit
- No change of ownership required for initial engagement
- Founder-led delivery: 30+ years frontline dementia nursing and management experience
- Methodology with a verified CQC Outstanding track record, not a generic consultancy framework

FEE STRUCTURE

Phased to match the intensity of intervention required: a Crisis phase for homes in active enforcement or safeguarding escalation, a Stabilisation phase once immediate risk is controlled, and a Steady-State phase for ongoing governance once Outstanding trajectory is established.

Placeholder — Paul: confirm whether you want the specific day-rate / monthly fee bands from your OSTK Turnaround Services brochure included here, or kept for a follow-up conversation after initial contact.